

MITR^TECH

# The Purpose-Built Solution for Financial Services.

DataStore

# Enterprise Content Management System

DataStore is a powerful and robust enterprise content management (ECM) system purpose-built for the Financial Services sector. It gives you complete control over the capture, indexing, archival, retrieval, accessibility, delivery and retention of every item of business-critical information in your organization via a secure central repository.

## ECM Designed for Your Growing Needs

DataStore helps Financial Services users overcome the “Information Dilemma.” Producing an incredible amount of data on a daily basis, you’re required to store and manage it all while facing a growing number of regulations around data privacy and management. The challenges?

- Critical data is often stored across a dizzying range of silos: business applications, spreadsheets, word documents, SMS messages, scanned documents, reports, emails, faxes, photographs, statements, text files and more.
- Employees can spend up to 30% of their working day searching for information – a huge drain on resources.
- Failing to locate important documents or data can result in significant penalties, and the very real risk of damage to brand reputation.

With DataStore, data and information becomes quicker to capture, safer to store, easier to access, faster to process, and simpler to deliver, while meeting ever-increasing regulatory requirements.

# DataStore Delivers on What Matters Most

DataStore's many benefits help Financial Services companies meet the challenges they see as being most important to their survival and success:

- Utilize a single source of truth for all content throughout an organization
- Provide a modern application layer to legacy core systems.
- Unify siloed information by tying disparate systems together
- Solve the information dilemma with the ability to equally store and preserve data as well as remove it in compliance with legal and regulatory guidelines for superior Information Governance.
- Enjoy enhanced data security and disaster recovery/business continuity planning.
- Improve efficiency and productivity by streamlining business processes, cutting execution time, and eliminating human error.
- Improve customer service thanks to customer data always being at your CS staff's fingertips.

“We can store documents connected with our client onboarding process such as anti-money laundering, driving licenses, and passports and can track for expiry within those documents or images and helps us to improve business processes based on this oversight. Another example is that we are able to instantaneously reproduce and reissue the exact same document that was sent by paper or post to a customer if required rather than generating a new one.”

# Gain data governance today.

Learn how to get end-to-end control of all the data and information within your organization with DataStore.

Contact Mitratesch today.

**MITR/TECH**

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## 5 Areas of Excellence

The five “core competencies” that users cite time and again as being what set DataStore apart from other ECM offerings?

### Data Volume

Our most-mentioned advantage? How DataStore can handle huge amounts of data every hour, every day, automatically storing it securely for 24/7 retrieval.

### Compliance

DataStore helps businesses cope with information governance regulations by letting them easily implement compliance essentials like audit trails, access restrictions, and retention policies.

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### Records Management

Records management becomes far more streamlined, as DataStore users pick which documents and data are securely retained, for how long, and even set up automatic deletion upon data expiry.

### Workflow Management

DataStore workflow tools permit both simplified document routing and complex Business Process Management (BPM), giving users flexibility to accommodate different process needs.

## 3 Unique Advantages

### We're dedicated to Financial Services

DataStore was built specifically to address the unique needs of the financial services industry. In fact, we're the only ECM vendor with a 25+ year track record of focusing on Financial Services.

### We're Exceptionally Cost-Effective

Many leading Gartner-ranked vendors provide complex products for tackling the complex issues of Financial Services. That drives up software and implementation costs. DataStore is proven to deliver Gartner-level functionality at much lower cost.

### We Supply Deep GRC Expertise

Many ECM vendors are simply software vendors who lack deep experience in Governance, Risk and Compliance. At Mitratesch, we're proven experts in GRC with three decades of years of experience.