



Streamlining Claims Defense: Acuity for Growing Insurance Teams

By building best practices into the product DNA while allowing the flexibility for companies to customize and configure rules that work for them, Acuity provides a comprehensive solution for small-to-mid-sized claims departments that are ready to get started with a best-in-class Enterprise Legal Management (ELM) software. If you are searching for a cloud-based solution that is easy to implement and use, delivers quick time-to-value, and scales alongside you, look no further than Acuity.

Over **40%** of Acuity clients are claims processors.



Elevate Your Claims Management:

Gain immediate visibility into claims litigation with notifications and automated cases population that make it easy to seamlessly collaborate with outside counsel. Using a single source of truth for your case details, leverage a holistic view of the claim lifecycle, claim type, spend, and performance across your organization — all from a single solution.



Empowering Legal & Claims Within a Single System:

Adopting legal technology for the first time can be scary, but Acuity makes it easy to gradually replace spreadsheets and manual processes with a centralized hub for both legal operations and legal claims management, complete with unique, “as you go” dashboards and analytics. No more redundancy, errors, or time spent worrying about upcoming audits. With a streamlined solution that allows staff, counsel, and claims professionals to collaborate within a single system, Acuity enhances visibility, accelerates time-to-value, and provides an enhanced overall claims experience.



Automate Your Claims Defense:

Automatically enforcing billing guidelines dramatically reduces legal spend and lets Acuity do the heavy lifting (not your employees!). Free up time for higher-value work while the system maintains clear cost boundaries that firms and vendors cannot ignore.



Elevate Your Analytics:

Back up your strategic decisions with irrefutable data. Without a powerful engine to lead you to new business insights, decision-making can feel random. But Acuity's deep in-process analytics guarantee that you can cross-reference and quickly understand your data to make impactful decisions.



Control Legal Spend:

Evaluate and select the right counsel to help with claims, gain access to previous performance, and track your budget accordingly for all cases.

Empower Your Growing Team and Elevate Your Results with Features for:

“Everything is laid out in a simple format where you can see errors/missing rates easily and also correct any issues or enter missing information directly to the invoice. I wish other e-Billing sites were as straightforward.”



E-Billing for Claims

Document every step of the invoicing and payment process, including enforcement of your billing guidelines and adjustments. Integrate with your claims and AP systems seamlessly. Automate the entire invoice lifecycle--from setting up initial billing rules that firms can no longer ignore, to automatic auditability.



Analytics and Reporting

Use the built-in reporting and analytics engine to help your team translate data into business intelligence and use digestible data sets to drive strategy. Determine where flat fee arrangements make more sense than hourly rates and identify which firms and timekeepers are most productive.



Case & Matter Management

Centralize and standardize your claims information. Track the full lifecycle of every claim with detailed audit trails and user action logs. See the big picture across your entire portfolio of cases and claims, and never worry about inaccurate or incomplete data.



Cross-Functional Collaboration

Improve consistency of legal representation and quality of outcomes by putting vital intelligence at your team's fingertips – wherever they are, whenever they need it. Acuity's collaboration connects your team through an encrypted remote-access system to guarantee lockstep alignment.



Ready to Streamline Your Claims Defense with the Right-Sized Enterprise Legal Management Solution?

We make implementation easy with seamless data migration, integration with your current business systems, and unparalleled support.

Schedule Your Demo

Learn More

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