Work Smarter, Not Harder:

The Power of an Integrated Legal Hold and Matter Management Process



Introduction

To effectively preserve evidence in the face of litigation, investigation, or an audit, your enterprise must issue a legal hold at the right time, to the right personnel, specifying the right types of data or materials to be preserved.

But as any team facing multiple litigation or regulatory matters at the same time can tell you, the evidence, escalations, and attestations quickly pile up.

Why Are Customers Switching to Mitratech's LegalHold Technology?

Mitratech's LegalHold Module integrates seamlessly into TeamConnect's Matter Management Platform for a connected, consolidated view of data and a single source of truth.

"One of the issues we had previously [with Exterro] is that it was more of a legal hold platform and didn't cross over into the area of matter management. Part of our goal is to work smarter and not harder, so we really like to put our information into the [Mitratech Legal Hold] application and have it flow downstream. We put our information into the TeamConnect Module, which then moves very seamlessly through the LegalHold module and ultimately through reporting, making everything more efficient, more trackable, and more reportable."

- Former Exterro Client

Leveraging Mitratech's LegalHold, Users Can:

- Synchronize data seamlessly between TeamConnect and LegalHold
- Initiate legal holds directly from within TeamConnect
- View and report on legal hold data and compliance rates using TeamConnect reporting tools
- Automatically update LegalHold if the matter scope changes
- Integrate with Single Sign-On (SSO)
- Automatically add data from custom fields in TeamConnect to legal hold notifications

"One of our goals when implementing Mitratech's LegalHold Technology was to reduce redundancy in data input. So, in other words, we want to work smarter. We want to put our information in once, then leverage it across multiple platforms"

Mitratech's LegalHold Users Benefit From:

- Inherited matter security from TeamConnect
- Centralized reporting and data visualization
- Increased efficiency for staff and attorneys
- Reduced redundancy in data input
- · Consistency in reporting
- · Alleviated application switching

"We have close to 35,000 employees, and we're very decentralized. What was very important to us [when selecting a legal hold technology] is that we can get on a platform that meets our needs by connecting all of the various locations under one umbrella. Our main technological hurdle was finding a solution that works with our SSO authentication, and Mitratech does that very well for us."

- Former Exterro Client





Gain Better Visibility Over Holds from Directly within Your Matter Management System, Including, but Not Limited to:

- Hold name and number
- Primary attorney
- Hold Status
- Custodian information and compliance status
- Matter type

Reporting allows users some visual representation with dashboards and high-level views of legal hold statuses within matters.

This allows users to see compliance traits like:

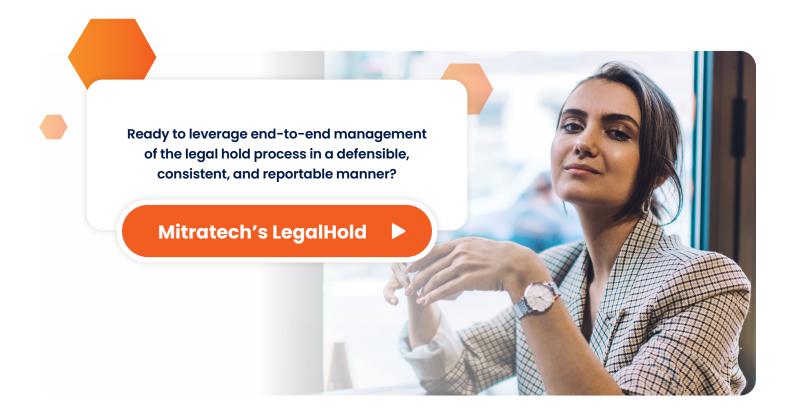
- The type of matters that have the most number of legal holds
- The jurisdictions with the most number of legal holds
- The attorneys with the most number of legal holds
- Which legal holds have the lowest compliance rates
- · Overall trends to follow

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Learn More About Mitratech's LegalHold

Don't let a manual legal hold process hold you back - discover the top ROI-driving benefits of an automated legal hold process that's efficient, compliant, and defensible today.





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ABOUT MITRATECH

Mitratech is a proven global technology partner for corporate legal, risk & compliance, and HR professionals seeking to maximize productivity, control expense, and mitigate risk by deepening operational alignment, increasing visibility, and spurring collaboration across their organization.

With Mitratech's proven portfolio of end-to-end solutions, organizations worldwide are able to implement best practices and standardize processes across all lines of business to manage risk and ensure business continuity.

Mitratech serves over 10,000 organizations worldwide, spanning more than 160 countries.

For more info, visit: www.mitratech.com

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