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Performance Management System Software Buyer's Guide

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Introduction

Welcome to our Performance Management System Software Buyer's Guide!

If you're looking for the best solution to streamline and enhance performance management in your organization, you've come to the right place. In this comprehensive guide, we'll walk you through everything you need to know about performance management systems and how they can benefit your business.

Effective performance management is crucial for any organization striving for success. It involves setting clear goals, providing regular feedback, tracking progress, and recognizing achievements. However, managing these processes manually can be timeconsuming and prone to errors. That's where performance management system software comes in.

By automating and digitizing performance management tasks, organizations can save time, increase accuracy, foster employee



engagement, improve communication between managers and employees, and ultimately drive better results. But with so many options available in the market today, choosing the right software that fits your specific needs can be overwhelming.

In this buyer's guide, we'll explore the top features of the best performance management systems on the market. We'll also delve into how these systems can benefit your organization by sharing relevant statistics backed by research. Additionally, we'll provide insights into common pitfalls of using performance review software and tips on how to avoid them.

If you're ready to take your organization's performance management practices up a notch or are simply curious about what a modern performance management system has to offer – keep reading! We will help you navigate various criteria for choosing the best software based on your unique requirements. And don't worry if all this sounds overwhelming; we've covered FAQs too!

But before diving into specifics of different software options available out there like **Trakstar Perform**, let us build some foundational knowledge first by understanding **what exactly a Performance Management System (PMS) is all about.**

Fun Fact:

According to a study by Deloitte, organizations with strong performance management processes were **41% more likely** to outperform their competitors.

What is a Performance Management System (PMS)?

A Performance Management System (PMS) is a set of tools, processes, and methodologies designed to help organizations effectively manage the performance of their employees. It provides a structured approach to setting goals, providing feedback, evaluating performance, and more.

At its core, a PMS aims to align individual employee objectives with organizational goals. This ensures everyone works towards the same outcomes and contributes to overall success. Organizations can create clarity around expectations by implementing a PMS and establishing metrics for measuring progress.

One key aspect of a PMS is goal setting. With this system in place, managers can work collaboratively with their team members to define SMART (Specific, Measurable, Achievable, Relevant, and Time-bound) goals that are aligned with broader organizational objectives.



Another vital component of a PMS is regular feedback. Instead of relying solely on annual or biannual performance reviews, these systems emphasize ongoing communication between managers and employees. This allows for timely recognition of accomplishments as well as the identification and resolution of any issues or challenges that may arise.

Additionally, many modern PMSs incorporate features such as continuous coaching and development plans. These elements foster employee growth by providing opportunities for skill-building activities like training programs or mentorship initiatives.

Overall, a Performance Management System is integral in driving employee engagement, motivation, and productivity. It promotes transparency, fairness, and accountability while facilitating open communication channels between employees and management.

Incorporating robust software solutions further enhances these benefits by automating time-consuming tasks, reducing administrative burdens, and enabling data-driven decision-making.

In the next section, you'll discover precisely why using a Performance Management System can benefit your organization. But first, take note of some compelling statistics related to modern performance management systems based on current research findings.



Why Should You Use a Performance Management System?

A performance management system is an essential tool for organizations looking to improve employee productivity and drive business growth. By implementing a performance management system, companies can effectively track and evaluate employee performance, set goals and expectations, provide feedback and coaching, identify areas of improvement, and reward high performers.

1. One of the key reasons to use a performance management system is its ability to align individual goals with organizational objectives. This ensures that every employee understands their role in achieving overall company success. With clear goals in place, employees are more motivated and focused on delivering results.

Fun Fact:

The Society for Human Resource Management (SHRM) reports that companies using continuous performance management practices see a 12% increase in employee productivity.

- 2. Another advantage of using a performance management system is its contribution to talent development. By regularly monitoring employee performance, managers can identify skill gaps or training needs and provide targeted development opportunities. This improves individual capabilities and enhances the overall talent pool within the organization.
- Furthermore, a performance management system promotes regular communication between managers and employees. Through ongoing feedback sessions or check-ins, managers can address any concerns or challenges employees face while offering guidance for improvement. This fosters open dialogue and strengthens relationships between team members.
- 4. Additionally, a performance management system enables fair evaluation processes based on objective criteria rather than subjective opinions. It eliminates biases or favoritism that may occur during traditional appraisal methods by providing standardized metrics for assessment.

5. Utilizing a performance management system leads to improved accountability across the organization. When employees have clearly defined goals and receive regular feedback on their progress towards those goals from their managers or peers, they feel more accountable for their work outcomes.

In conclusion, incorporating a robust performance management system into your organization's workflow can result in:

- Higher Employee Engagement Levels
- Enhanced Productivity
- Improved Talent Development
- Better Communication
- Fair Evaluations
- Increased Accountability

With these benefits at hand, it becomes evident why businesses should consider adopting such systems.

Top Features of the Best Performance Management Systems

When it comes to choosing a performance management system for your organization, there are several key features that you should look out for. These features can help streamline your performance evaluation process and improve employee engagement and productivity.

One crucial feature is **goal setting and tracking.** The best performance management systems allow managers to set individual or team goals that align with organizational objectives. This feature enables employees to clearly understand what is expected of them and helps them stay focused on their priorities.

Another crucial feature is **continuous feedback.** Rather than relying solely on annual or bi-annual reviews, modern performance management systems provide a platform for ongoing feedback and coaching. This allows managers to address issues in real-time, recognize achievements promptly, and keep communication lines open throughout the year.



Integrations with other HR systems is also essential to consider when evaluating performance management software. Seamless integration with tools such as payroll, learning management systems, and talent acquisition platforms can save time, reduce administrative burdens, and enhance data accuracy across different HR functions.

Additionally, an effective performance management system should offer robust **reporting capabilities.** This includes generating customizable reports on individual or team performances over specific periods of time. These reports provide valuable insights into trends, strengths, and weaknesses which can inform decisionmaking processes related to promotions, training opportunities, and succession planning.

Finally but not least important, a **user-friendly interface** plays a significant role in the adoption rate of any technology solution within an organization. The best performance management systems are intuitive, easy to navigate, and accessible from multiple devices.

This ensures that both managers and employees can easily access the system anytime, anywhere, making it more convenient for all parties involved in the evaluation process.





How Can a Performance Management System Benefit My Organization?

A performance management system can bring numerous benefits to your organization. First and foremost, it provides a structured approach to managing employee performance, ensuring that goals are clearly defined and aligned with organizational objectives. This leads to increased productivity and better overall performance.

Additionally, a performance management system allows for regular feedback and communication between managers and employees. This ongoing dialogue helps to identify strengths, areas for improvement, and development opportunities. By providing constructive feedback in a timely manner, employees can make necessary adjustments and continuously grow professionally.

Furthermore, a performance management system enables the identification of high-performing individuals. Recognizing top

See how Trakstar Perform helped Redwire drastically decreased the avg. number of days to complete an annual review cycle.

View Case Study

performers not only boosts morale but also encourages others to strive for excellence. It also facilitates succession planning by identifying potential future leaders.

Moreover, implementing a performance management system promotes fairness and transparency in evaluating employee performance. It eliminates biases or favoritism by using objective criteria for assessment.

Having data-driven insights from a performance management system allows organizations to make informed decisions about promotions, compensation adjustments, training needs, and workforce planning strategies.

A well-implemented performance management system improves productivity levels; fosters open communication; identifies high performers; ensures fairness in evaluations; supports decision-making processes related to HR initiatives such as promotions or training needs analysis.

Fun Fact:

Research from CEB reveals that organizations without formalized feedback practices experience turnover rates up to 14.9%, while those with effective feedback mechanisms reduce turnover rates by approximately 2%.

Taking Performance Management to the Next Level

Organizations must constantly evolve and improve their performance management practices to stay competitive in today's fast-paced business world. Traditional annual performance reviews are needed for driving employee engagement and achieving organizational goals. It's time to take performance management to the next level.

One way to elevate your performance management process is by adopting a continuous feedback approach. Rather than waiting until the end of the year for a formal review, employees receive ongoing feedback from managers and peers throughout the year. This enables timely recognition of achievements and provides opportunities for growth and development.

Another key element in taking performance management to new heights is goal alignment. Employees can clearly see how their work contributes to overall success by aligning individual goals with organizational objectives. This increases motivation and promotes collaboration across different teams towards shared goals.



Comparing the Top Performance Management Software

When choosing the right performance management software for your organization, it's essential to compare your options carefully. With so many platforms on the market, finding the best fit can seem overwhelming. However, by evaluating key factors and features, you'll be able to make an informed decision.

First and foremost, consider the scalability of the software. As your organization grows and evolves, you need a system that can adapt accordingly. Look for platforms that offer flexibility in terms of user capacity and functionality upgrades.

Next, assess the ease of use and user interface design. An intuitive interface will ensure that employees can navigate effortlessly through various modules such as goal-setting, feedback collection, and performance reviews.

Integration capabilities are another crucial aspect to consider when comparing performance management software. It should



seamlessly integrate with existing HR systems like payroll or applicant tracking systems (ATS). This ensures smooth data flow across different departments within your organization.

Furthermore, take note of the customization options offered by each platform. Your business may have unique requirements in terms of workflows or evaluation criteria. A customizable system allows you to tailor it according to those specific needs.

Additionally, pay attention to reporting and analytics features provided by each software solution. The ability to generate real-time reports on employee performance metrics is vital for making data-driven decisions regarding talent development and succession planning.

Last but certainly not least is customer support quality from potential vendors – reliable technical assistance is invaluable when implementing new software into your organization's infrastructure.

By thoroughly comparing these aspects among top performance management software providers in the market today – like Trakstar Perform – you'll be equipped with valuable insights necessary for selecting a system that aligns with your organizational goals!



Trakstar's ATS, LMS, and PMS all integrate together to create a seamless talent management experience.

Use Cases for Performance Management Systems

Performance management systems have various use cases across various industries and organizations. Here are some common scenarios where performance management systems can be highly beneficial:

- Goal Setting and Alignment: A performance management system helps align individual goals with organizational objectives, ensuring that every employee understands their role in achieving overall success.
- 2. Continuous Feedback and Coaching: These systems facilitate ongoing feedback between managers and employees, enabling timely coaching to improve performance. Regular check-ins can address issues as they arise rather than waiting for annual reviews.
- 3. Skill Development and Training: Performance management systems provide a platform to identify skill gaps and create

personalized development plans for employees. This ensures targeted training programs that enhance skills critical to job performance.

4. Succession Planning: By assessing employee competencies, potential, and aspirations, these systems assist in identifying high-potential candidates for future leadership roles within the organization.



- 5. Compensation Management: Performance data collected through these systems can inform fair compensation decisions based on meritocracy rather than subjective factors.
- 6. Employee Engagement and Recognition: Recognizing exceptional performance is crucial for motivating employees. With features like peer recognition or rewards programs, these systems foster an engaged workforce by acknowledging accomplishments publicly.
- 7. Compliance Tracking: For industries with specific regulatory requirements (such as healthcare or finance), performance management software can track compliance-related metrics to ensure adherence to standards.

The use cases for performance management systems are diverse but ultimately focus on improving communication, development opportunities, engagement levels, and fairness in compensation decisions while meeting industry-specific compliance needs.



Common Pitfalls of Performance Software—And How to Avoid Them!

When it comes to performance review software, there are a few common pitfalls that organizations should be aware of. By identifying these challenges and taking proactive steps, you can avoid potential headaches.

One challenge is implementation. Many organizations invest in performance review software without fully understanding their processes and goals. It's essential to take the time to assess your current system and clearly define what you want to achieve before selecting a software solution.

Another pitfall is the need for more user adoption. If employees find the software difficult to use or perceive it as just another administrative burden, they may not engage with it fully. To avoid this issue, involve employees from the beginning by getting their input on features and functionality. Integration can also be a stumbling block. If your performance review software doesn't integrate seamlessly with other systems like HRIS or payroll, it can create inefficiencies and data discrepancies. Make sure the software you choose has robust integration capabilities.

Customization limitations can hinder success. Every organization has unique needs when it comes to performance management processes. Look for a flexible solution that allows for customization so you can align the system with your specific requirements.

By being aware of these common pitfalls and taking proactive measures, you can ensure a smoother implementation process and maximize the effectiveness of your performance review software.

Questions to Ask During a Demo

1. Can you walk me through the user interface?

Understanding the usability and navigation of the performance management software is crucial for smooth implementation. Ask this question to find out how user-friendly the system is.

2. What customization options are available?

Every organization has unique needs when it comes to performance management. Inquire about the flexibility of the software in terms of customizing goal setting, evaluation criteria, and reporting features to align with your specific requirements.

3. How does your system handle feedback and coaching?

Effective feedback and coaching are essential components of any performance management process. Ask about the tools or functionalities provided by the software that facilitate ongoing communication between managers and employees.

4. Does your system support different types of evaluations?

Performance evaluations can take various forms, such as self-assessments, peer reviews, 360-degree feedback, or manager assessments. Ensure that the software can accommodate multiple evaluation methods based on your organization's preferences.

5. Can I integrate other HR systems with this platform?

Seamless integration with other HR systems like payroll or talent management software is critical for streamlining processes across departments within your organization. Check if there are integration capabilities offered by the performance management software.



6. Is data security a priority for your platform?

Data security should be a top concern when choosing any enterprise-level software solution. Inquire about measures taken by their system to protect sensitive employee information from unauthorized access or breaches.

7. What kind of analytics and reporting features does your platform provide?

Analytics play a vital role in extracting meaningful insights from performance data collected over time. To effectively measure progress towards organizational goals, ask about analytic capabilities such as customizable dashboards, trend analysis tools, or benchmarking options offered by their platform.



Performance Management Software FAQs

What is performance management software?

Performance management software is a tool that helps organizations streamline and automate their performance review processes. It allows managers and employees to set goals, track progress, provide feedback, and evaluate performance in a centralized platform.

How does performance management software work?

Performance management software typically involves several key features, such as goal-setting, continuous feedback, performance evaluations, and reporting. Users can set individual or team goals, monitor progress through ongoing check-ins and real-time feedback, conduct periodic evaluations based on predefined criteria or customized templates, and generate reports for insights into employee performance.

Is it suitable for small businesses?

Absolutely! Performance management software is designed to be scalable and flexible to meet the needs of businesses of all sizes. Whether you have a small team or a large organization, this type of software can help you optimize your performance management practices.

Can it integrate with other HR systems?

Yes! Most modern performance management systems offer integrations with other HR tools such as payroll systems, applicant tracking systems (ATS), learning management systems (LMS), and more. This integration allows for seamless data flow between different HR processes.

Is it secure?

Data security is a top priority for reputable performance management software providers. They use encryption protocols to protect sensitive information stored on their platforms. Additionally, they often comply with industry standards like GDPR or HIPAA to ensure user data privacy.

What are the benefits of using performance management software?

Implementing a robust performance management system brings numerous benefits to organizations. It improves communication between managers and employees by facilitating ongoing feedback exchange; enhances transparency by providing visibility into goal progress; boosts employee engagement through recognition programs; supports talent development by identifying skill gaps; enables data-driven decision-making through comprehensive analytics; saves time by automating administrative tasks like scheduling reviews; and promotes fairness by ensuring consistent evaluations across the organization. Understanding how performance management software works can help organizations make informed decisions about adopting the right solution.

An Overview of Trakstar Perform

Trakstar Perform is a comprehensive performance management software designed to streamline and enhance the performance review process. With its user-friendly interface and robust features, Trakstar Perform offers organizations an effective way to measure employee performance, set goals, and provide valuable feedback.

One of the standout features of Trakstar Perform is its customizable review templates. This allows organizations to tailor their performance reviews to align with their unique goals and objectives. Whether you need a simple evaluation or a more complex 360-degree assessment, Trakstar Perform has you covered.

Another key feature is its goal-setting capabilities. Managers can easily create SMART (Specific, Measurable, Achievable, Relevant, Time-bound) goals for employees within the system. This helps track progress and keeps everyone focused on achieving targets.



Additionally, Trakstar Perform offers real-time feedback functionality. Employees can receive ongoing feedback from managers and peers throughout the year instead of waiting for annual reviews. This promotes continuous improvement and fosters a culture of open communication within the organization.

Furthermore, Trakstar Perform provides insightful analytics that help identify trends in employee performance over time. These analytics enable managers to make data-driven decisions when it comes to promotions or identifying areas for improvement.

Trakstar Perform offers organizations a powerful tool for effectively managing employee performance from start to finish. Its intuitive interface, combined with its extensive features, makes it an ideal choice for those looking to optimize their performance management processes.



Final Advice

As you navigate the world of performance management system software, keep in mind that finding the right solution for your organization is crucial. Take the time to thoroughly evaluate your needs and consider the features and benefits that will best support your goals.

When it comes to choosing a performance management system, don't rush into making a decision. Evaluate multiple options, request demos, and ask thoughtful questions. Consider factors such as user-friendliness, customization capabilities, integration with other systems, scalability, and cost.

Remember that implementing a new performance management system requires careful planning and effective communication within your organization. Get buy-in from key stakeholders and involve employees throughout the process to ensure their understanding and engagement.



Choose a reputable vendor with a proven track record of providing excellent customer service and ongoing support. A reliable partner can make all the difference in successfully implementing and maximizing the potential of your performance management system.

By investing in an efficient performance management system software tailored to meet your specific needs, you can streamline processes, enhance employee development and engagement, while driving overall organizational success.

So go ahead! Use this buyer's guide as your roadmap toward selecting the best performance management software for your organization's unique requirements. With careful consideration and implementation of an effective solution—like Trakstar Perform—you'll be well on your way to achieving improved productivity, employee satisfaction, and long-term business growth through effective talent management.





See how Trakstar Perform can help your organization take off and hear about pricing options today.



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About Mitratech

Mitratech is a proven global technology partner for corporate legal, risk & compliance, and HR professionals seeking to maximize productivity, control expense, and mitigate risk by deepening operational alignment, increasing visibility, and spurring collaboration across their organization.

With Mitratech's proven portfolio of end-to-end solutions, organizations worldwide are able to implement best practices and standardize processes across all lines of business to manage risk and ensure business continuity.

Mitratech serves over 7,700 organizations worldwide, including 30% of the Fortune 500 and over 500,000 users in 160 countries.

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